



Metro Transit Accessibility Advisory Committee Meeting Minutes: January 17, 2025

1:00 p.m. – 3:00 p.m.

Zoom / 211 N. Broadway, 6th Floor Training Rm.

Attendees

(In-person): Raymond Bishop, Robert Hinkle, Kristi Vetri, Edward Coleman Beals, Dawn Walter, April Mason Donovan, Amy Parker, Tracy Bauer. Interpreters: Rachel and Bex

(Zoom): Steve Foelsch, Martha Darris, Michael Lauf, Roy Lantry, Ryan Austin, Bobbie Brantley, Ishak Hossain

(Absent): Lamar Neal, Starry Walton

(Public): Kelly Dunlap

I. Welcome and Introductions

II. Public Comments

Kelly Dunlap asked about the implementation of the new fare system with the Secure Platform Project. The new fare system will be initiated in 2026.

III. Review and Approval of Meeting Minutes from 11-7-2024

Minutes approved.

IV. Unfinished Business

A. Review of Committee Calendar

The following dates are upcoming meeting dates. All meetings are on Fridays from 1 pm to 3 pm and will be a hybrid format (Zoom and in-person):

- March 21, 2025
- May 16, 2025
- July 18, 2025
- September 19, 2025
- November 21, 2025

B. Status of Committee Information Roster

Tracy has e-mailed the roster to all committee members. This roster is for committee use only and its information should not be made public. Each committee member is listed with their e-mail, phone number and a brief bio. The committee has decided to post individual member photos and bios on the website. Their bios will be edited by BSD Marketing and Communication by next month and then approved by each member by March 1.

C. Appeals Committee Training Update

Some committee members attended appeals training and provided feedback. An additional training session will be scheduled for interested committee members. Members found the training informative, but some were concerned about barriers to successful use of Call-A-Ride and expressed interest in creating a mentoring program for customers to improve outcomes. Committee requests Christina Deters, Call-A-Ride Customer Service Manager, to attend a meeting to discuss the suspension process.

D. Prioritize Identified Topics

MTAAC previously identified 19 key topics of interest. The committee members approved the following two topics for committee focus:

- Training
- Accessibility (Discussion regarding the accessibility of the Transit Access Center on 8th and Pine and drop-off limitations for Call-A-Ride. Suggestion to invite the St Louis City Office on the Disabled leadership and Neighborhood Improvement Specialists to discuss accessibility, bus stops, and weather response.)

V. New Business

A. Election of Committee Officers

- Chair (Nominees: Raymond Bishop, Michael Lauf, Kristi Vetri. Michael Lauf withdrew. Raymond Bishop elected following motion and second.)
- Vice Chair (Nominees: Michael Lauf, April Mason-Donovan, Kristi Vetri, Robert Hinkle. Kristi Vetri elected by roll call vote.)

B. Formation of Subcommittees based on identified topics

Tabled until March 21, 2025. Committee Chair and Vice Chair requested email communication to committee members to gauge interest.

C. Regular report to BSD Board of Commissioners

Tabled until March 21, 2025. Committee Chair to work with BSD staff to craft introductory report to BSD Board of Commissioners for their February meeting.

D. Presentation on Secure Platform Project

Melissa Webb, Director of Security Media and Customer Engagement

VI. Announcements

No new announcements due to time constraints.

VII. Adjournment

Next Meeting: Friday, March 21, 2025 from 1 p.m. – 3 p.m.